**Policy Title:** Collection Development and Access

**Responsible Office:** Seminary Librarian

**Audience:** Board, Faculty, Staff, and Students

**Last Review:** 2025

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Table of Contents

[I. Purpose and Scope 3](#_Toc178337498)

[A. Purpose Statement 3](#_Toc178337499)

[B. The Union Presbyterian Seminary Library in Richmond 3](#_Toc178337500)

[C. The Union Presbyterian Seminary Library in Charlotte 3](#_Toc178337501)

[D. Instructional Resource Center (IRC) 3](#_Toc178337502)

[E. Degree Programs Supported 4](#_Toc178337503)

[F. Denominational Traditions and Centers Supported by the UPSem Library 4](#_Toc178337504)

[G. Research Centers 4](#_Toc178337505)

[II. Building the Collection 4](#_Toc178337506)

[A. Responsibility for Collection Development 4](#_Toc178337507)

[B. Types of Materials Collected 5](#_Toc178337508)

[C. Selection Criteria 6](#_Toc178337509)

[D. Languages 8](#_Toc178337510)

[III. Other Policy Considerations 8](#_Toc178337511)

[A. Dissertations & Theses of Students and Publications of Faculty (Richmond) 8](#_Toc178337512)

[B. Gifts **Error! Bookmark not defined.**](#_Toc178337513)

[C. Weeding 9](#_Toc178337514)

[D. Periodic Review 9](#_Toc178337515)

[IV. Collection Development Guidelines for Electronic Resources 9](#_Toc178337516)

[A. Introduction and Purpose 9](#_Toc178337517)

[B. Purpose of the eBook Collection 10](#_Toc178337518)

[C. Responsibility for Collection Development 10](#_Toc178337519)

[D. Standards 10](#_Toc178337520)

[E. Acquisition Strategies and Procedures 13](#_Toc178337521)

[V. Access to Library Resources and Services 17](#_Toc178337522)

[A. Introduction 17](#_Toc178337523)

[B. Access Privileges by Patron Status 18](#_Toc178337524)

[C. Borrowing Periods by Patron Status and Service Location 20](#_Toc178337525)

[D. ADA Accessibility 27](#_Toc178337526)

[E. Off-site Access to Electronic Services 28](#_Toc178337527)

[F. Access to Library Account Information 29](#_Toc178337528)

[G. Access to Books 29](#_Toc178337529)

[H. Access to E-books 37](#_Toc178337530)

[I. Access to Journal Literature 40](#_Toc178337531)

[J. Access to Research Databases (on and off-campus) 40](#_Toc178337532)

[K. Access to On-campus Only Electronic Resources 42](#_Toc178337533)

[L. Access to Streaming collections 43](#_Toc178337534)

[M. Access to Research Guides 43](#_Toc178337535)

[N. Access to Interlibrary Loan Services 47](#_Toc178337536)

[O. Borrowing from Partner Libraries 48](#_Toc178337537)

[P. Books by Mail 51](#_Toc178337538)

[Q. Access to Research and Instructional Services 52](#_Toc178337539)

# Purpose and Scope

## Purpose Statement

The Union Presbyterian Seminary Library provides print and electronic resources as well as library instruction to support the curricular needs and research activities of Union Presbyterian Seminary. Within the bounds of this focus, the Library also offers resources to church leaders, congregations, and visiting researchers for their study and growing understanding of Christian faith and practice.

## The Union Presbyterian Seminary Library in Richmond

William Smith Morton Library, on the Seminary’s Richmond campus, holds some of the nation’s finest collections of print and electronic resources in biblical studies, theology, Christian education, and church history. Morton Library’s collections include approximately 322,000 printed items and 137,000 cataloged items in other formats. Its special collections include more than 4,800 rare titles dating from 1470 through 1830. There are also many nineteenth century church-related newspapers, especially those of a Presbyterian character in the South, and an outstanding collection of nineteenth century children’s books and Sunday school books. The personal papers of faculty members, ministers and missionaries of the Presbyterian Church (US) form the core of the 1,200 linear feet of the archival manuscript collection.

## The Union Presbyterian Seminary Library in Charlotte

The Charlotte Library carries out this purpose in the context of part-time, non- residential students who live in and outside the Charlotte metro area. These students tend to be second-career students who work full-time during the week and attend classes on Saturdays. The size and type of the print collection in Charlotte reflects the needs of the Charlotte campus and its library’s patrons. The Charlotte library staff and patrons also benefit from having the Richmond collection, services, and staff to support greater library requirements.

## Instructional Resource Center (IRC)

In addition to providing a general collection of print and electronic media, the Richmond campus offers an Instructional Resource Center (IRC) housing a substantial variety of audio-visual and print teaching materials and curricula. The contents of the IRC are fully integrated into the Library's online catalog so that patrons searching for books on a particular subject are alerted to available media on that subject as well. Other print materials within the IRC include the children’s picture books collection, the youth chapter book collection, and the graphic novel collection geared primarily for adults and some older teens. Additionally, the IRC provides a small collection of laptops, cameras, and other digital devices available to current students, faculty and staff members to borrow.

## Degree Programs Supported

Resources will be purchased to support both the subject areas addressed by and the research methods employed by each of the Seminary's degree programs. They will be oriented toward graduate professional degrees designed to prepare students for vocational ministry in church and/or social and community settings and will provide support for faculty research and writing.

## Denominational Traditions and Centers Supported by the UPSem Library

Because Union Presbyterian Seminary is a Presbyterian institution, the Library seeks to maintain a strong collection of resources relating to the Reformed and Presbyterian traditions. UPSem is authorized by the University Senate of the United Methodist Church to prepare United Methodist candidates for ordination; consequently, the Library collects resources in the United Methodist tradition. The Library also collect materials about Baptist history and practice in support of the Baptist House of Studies, as well as materials related to African-American Christian traditions, and curriculum resources produced by multiple denominations and faith traditions. Beyond these particular foci, the Library strives to provide resources that represent the wide spectrum of beliefs, theological perspectives and traditions to be found in the Christian community, past and present.

## Research Centers

The Union Presbyterian Seminary Library supports various institutional research centers including the Katie Geneva Cannon Center for Womanist Leadership, the Center for Social Justice and Reconciliation, the Syngman Rhee Global Mission Center, the Leadership Institute, and the Center for Excellence in Christian Education.

# Building the Collection

## Responsibility for Collection Development

Immediate oversight of the processes to build and maintain the Library’s collection strength is the responsibility of the Seminary Librarian (Richmond focus) and the Charlotte Campus Librarian (Charlotte focus), with ultimate responsibility for the full collection going to the Seminary Librarian.

### **General, Special (Richmond only) and Archival (Richmond only) Collections:** The Charlotte Director and the Seminary Librarian are aided in selecting materials for these collections by the Public Services staff of the Library. These librarians and Library staff members derive knowledge of collection needs through interaction with patrons, study of the professional literature, book review sources and periodicals, publisher’s catalogs and subject-area bibliographies. They also seek recommendations and input from the Seminary’s faculty and welcome suggestions from students and other patrons. Throughout this work of collection development, the Director of the Charlotte campus Library works closely with the Seminary Librarian in Richmond to coordinate the development of resources. This is particularly true in the case of electronic resources made available via the web.

### **Instructional Resource Center (IRC):** Selection of materials for the Instructional Resource Center is a cooperative effort between the Director of the Instructional Resource Center, faculty, students and community patrons. As with the General Collection, patron suggestions for purchase are taken seriously and the Library staff seeks to fill those requests that meet overall collection needs. Particular attention is given to faculty requests for items that are intended for use in specific courses. The IRC Director is responsible for maintaining the integrity and strength of the IRC collection so it is typically the IRC Director who determines what will be selected. With particularly expensive items, the IRC Director will consult with the Seminary Librarian before making purchases.

## Types of Materials Collected

### **General Collection:** The UPSem Library collects and maintains the following kinds of materials:

#### Monographs (print and electronic)

#### Periodicals (journals, newspapers, reviews, annuals, newsletters) (print and electronic)

#### Series (monographic and irregular)

#### Microforms (Richmond only)

#### Digital databases and electronic texts

#### Software for research and instruction

#### CD-ROMS and DVDs (Richmond and to a limited extent in Charlotte)

#### All print archival materials relating to Union Presbyterian Seminary are maintained in the Library archives in Richmond.

### **Instructional Resource Center (IRC) (Richmond):** The IRC collects and maintains the following kinds of materials:

#### Curricula from the Presbyterian Church (U.S.A.)

#### Curricula from the United Methodist Church

#### Representative samples of curricula from major denominational families and independent publishers

#### CDs, DVDs, Blu-rays and streaming media

#### Audio books and streaming audiobooks

#### Children’s picture books and chapter books

#### Graphic novels

#### Materials on the craft of writing

#### Posters

#### Kits

#### Games

#### Basic technology and other devices available for current students, faculty and staff to borrow

The IRC maintains its current collection of maps, videotapes, audiotapes, art prints, but it does not collect additional items for these collections. The IRC does not collect banners, 16MM film, or phonograph records.

### **The Special Collections (Richmond):** We collect and maintain the following kinds of Special Collections under the Archives Librarian and the Seminary Librarian’s direction:

#### Rare books relating to the Presbyterian and Reformed traditions

#### Valuable and/or rare publications published before 1830

#### Historic periodicals and serials related to the Southern Presbyterian tradition

### **The Archives (Richmond):** The Archives collects and maintains the following kinds of materials:

#### Papers, records and publications of Union Presbyterian Seminary, the Presbyterian School of Christian Education and their predecessor institutions

#### The papers of former professors of Union Presbyterian Seminary and their predecessor institutions

#### Original and historic Presbyterian church documents deemed appropriate for the collection where space permits

## Selection Criteria

### **General Collection:** The identification and selection of new and donated materials to be added to the General Collection are determined by weighing several criteria listed below:

#### Whether an item is relevant to the scope of the collection as defined by this collection development policy;

#### The quality of the item in terms of its scholarship, creativity, lasting value, the reputation of the author and its contributors, and the publisher of the work;

#### The item’s cost;

#### The format of the item;

#### Whether multiple or duplicate copies of an item are warranted because they are needed in both the reference and the circulating collections, or the Library staff anticipates strong demand from patrons due to the subject matter or their use on course reserves;

#### The relation of the work to the documentary responsibilities of the Library to collect and preserve the record of Christian life and thought in the Presbyterian and United Methodist traditions;

#### The condition of the item.

#### Whether it is available as an eBook. (See section IV.)

### **The Instructional Resource Center**: The identification and selection of new materials to be added to the IRC Collection are determined by six primary criteria:

#### The item provides the most current scholarship available on a given topic;

#### The item offers outstanding production quality;

#### The Seminary’s technological capabilities support the item’s media format;

#### The item represents a significant curriculum offering for Christian education in the local church;

#### The item enhances or supports student growth or achievement during their time of study

#### The audiovisual or visual material will be useful within a class taught by seminary faculty

### **The Special Collections**: Historic works that enrich study in any of the areas in which the Library maintains a collection of research-level intensity will be added to the Rare Book collection, particularly if their age and physical condition require the climate control and handling of the Archives area. Some works may be assigned to the Special Collections if very few copies are known to exist in Library collections. While we receive many rare items as gifts, we will also purchase them occasionally, if an item that would add significantly to the depth of our collection becomes available.

### **Archives**: Select institutional records and personal papers and electronic materials of retired or deceased faculty members are housed in the physical and digital Archives: these include materials of an historical nature documenting important developments in the life of Union Presbyterian Seminary, deceased alumni files, estate records, accreditation documents, dissertations and theses submitted for graduate degrees, and official publications. Only those documents that need to be maintained in perpetuity under rare-book conditions are added to the physical Archives.

## Languages

The Library collects in depth in English. It also collects to some extent in other Western languages (especially German, French, and Spanish) when there is a demonstrated need, such as to support a specific program or set of courses. Greek and Hebrew exegetical materials are collected, as well as languages that supplement biblical studies, such as Aramaic and Arabic. Classic and historic works are collected in their original languages (the works of John Calvin in Latin, for example) as well as in English translations. Some effort is made to support reading in world Christianity in various vernaculars. Periodicals in English, German, French and Spanish are considered for inclusion based upon scholarly value and relevance.

# Other Policy Considerations

## Dissertations & Theses of Students and Publications of Faculty (Richmond)

One paper copy and one digital file (.docx or .pdf) are required by the Academic Dean of all final projects submitted for the D.Min degree, printed on acid-free 24-lb paper and donated by the student. The paper copy is sent to Cataloging, where it is classified by subject and housed in the stacks. The digital file will be uploaded to the Library’s online collections where it will be publicly available (unless the student withholds permission). Final projects submitted as part of the Th.M, MA, or any other professional degree program are not required to be submitted to the Library, but may be accepted as donations from the student; these will be cataloged and added to the stacks collection.

Formerly, two paper copies were required by the Academic Dean of all dissertations submitted for the Ph.D, Ed.D, or Th.D degrees. One copy was sent to ProQuest for scanning and binding, and upon return, it was filed permanently in the Archives as documents of record. The second copy was classified in Cataloging by subject and housed in the stacks (unless the student withheld permission). These dissertations have also been digitized and are publicly available in the Library’s online collections.

Publications by faculty members will be purchased and added to the collection, with a non-circulating copy maintained in the Union Seminary publications area. Publications by alumni/ae and staff will be purchased or accepted as donations and added as deemed appropriate by the Seminary Librarian.

## Donations

Arrangements for such appraisals must be made by the donor directly with an outside appraiser of the donor’s choice. The Library will acknowledge receipt of any unrestricted donations but is not responsible for the choice of the appraiser, the quality of the appraiser’s work or any complications with the IRS that may arise from an appraisal.

Library staff members and librarians can determine whether items given to the Library will be added to the collection. They may refuse a proposed gift if it does not serve the needs of the collection. The Library only accepts unrestricted donations (not loans) and reserves the right to exchange, sell, forward to other libraries, or dispose of these materials. Because of Internal Revenue Service guidelines, the Library, as the recipient of a donation, cannot provide an appraisal of the donation’s value.

## Weeding

### Items in the collection that come to the attention of the Library staff through their normal duties and contact with the collection will be weeded from the collection if they meet the following criteria that inform all such decisions by Library staff:

### Normally, the Library will hold no more than two copies of any item.

### Items in the circulating collection that have not been circulated in the last ten years will be seriously considered for deaccessioning. In such deliberations, however, it will be assumed that it is better to retain an item in the collection than to remove it.

### The value of an item’s presence in the collection will be a function of how closely the item still fulfills the collection development criteria.

## Periodic Review

### This policy will be reviewed and reevaluated every three years.

### The next review of this policy will take place in 2028.

# Collection Development Guidelines for Electronic Resources

## Introduction and Purpose

The Collection Development Guidelines for Electronic Resources outlines standards for e-books, streaming videos, web-based and audio books purchased by the Union Presbyterian Seminary Library and its Instructional Resource Center (IRC) as well as acquisition strategies and procedures.

This policy will help to ensure that all UPSem Library staff follow the same policies and procedures with regard to eBook requests and purchases. Additionally, it will help to ensure that budgeted funds are employed in a consistent manner and spent on electronic content that is used and valued by the Seminary community.

## Purpose of Electronic Collections

The UPSem Library's electronic resources serve all of the Seminary’s students and faculty, particularly those who cannot easily access physical Library collections. Electronic resource collections expand and supplement the Seminary’s physical collections and are potentially more economical because they are shared by all teaching platforms. The library has adopted an e-preferred collection development strategy to take advantage of these efficiencies, opting to acquire books in electronic format rather than print format when consistent with other guidelines in this Policy.

## Responsibility for Electronic Resources Collection Development

Oversight of the processes to build and maintain the Library’s collection strength is the responsibility of the Seminary Librarian (Richmond focus) and Charlotte Campus Librarian (Charlotte focus), with the ultimate responsibility for the full collection going to the Seminary Librarian.

The IRC Director has primary responsibility for collection development of streaming video, audiobook, and curriculum collections, with oversight from the Seminary Librarian and input from the Charlotte Campus Librarian. The Electronic and Public Services Librarian and the Reference Librarian will facilitate e-book collection development, with oversight from the Seminary Librarian and input from the Charlotte Campus Librarian.

The librarians who have collection development responsibilities derive knowledge of collection needs through interaction with patrons and study of the professional literature, book review sources and periodicals, publisher’s catalogs and subject-area bibliographies. They also seek recommendations and input from the Seminary’s faculty and welcome suggestions from students and the public.

Throughout this work of collection development, the Charlotte Campus Librarian will work closely with the Seminary Librarian in Richmond to coordinate the development of resources.

## Standards for Electronic Collections and Services

### Currently, most newly acquired e-books, particularly individual titles as opposed to collections, are purchased for access on the EBSCO e-book platform. Curated electronic audiobooks are generally licensed through Overdrive and curated films from Kanopy, depending on vendor access. Other platforms may be used, but the standards below are to be followed, both now and as future platforms and vendors are evaluated:

###

### Technology and Access

#### E-books, streaming services, and audiobooks will be accessible to all students, faculty, and staff of the institution regardless of geographical location whenever possible

#### E-books will be in a format that is not restricted to any device or software application. HTML, ePUB, and PDF formatting is preferred

#### Electronic audiovisual materials must be able to be streamed and should ideally have updated mobile apps for ease of access.

#### All electronic resources and services must be compatible with existing access and authentication systems, with some exceptions for audiovisual and curriculum materials.

#### E-book, audiobook, and streaming platforms must be available for use in standard web browsers

### Preferred Functionality

#### Electronic resources should be accessible through an internet browser, with no requirement to download a file, with the exception of Christian curricula.

#### Content must be accessible to individuals with disabilities within accepted practices

#### Ability to download, print, browse, and e-mail pages of e-books is highly desirable

#### Ability for e-books and audiobooks to be indexed and cataloged in the Library’s existing discovery services is highly desirable

#### Electronic resources should be easy to use across a variety of systems (smartphones, iOS devices, tablets, laptops, PCs)

#### Electronic service platforms and individual e-books should offer powerful and user-friendly search engines

#### E-books should provide citation downloads and/or are compatible with citation management software

#### Electronic service providers should offer stable 24/7 access and sufficient advance warning before system maintenance takes place

### Vendor Support

#### Vendors must have proven excellence in customer service and responsive support teams

#### Library-wide trial access to allow for staff evaluation before entering into a contract is highly desirable

#### Electronic invoice delivery and (for e-books and audiobooks) customized MARC records should be included in subscription or purchase fees, whenever possible

#### Vendor platforms should offer customization and branding capabilities

#### Vendors must provide statistical usage reports

#### Vendors must provide clear, written explanations of their archiving policies and ownership rights

#### Staff training and/or recorded webinars should be available at no additional charge

#### Designated customer representatives with direct e-mail/phone support are highly desirable

### Electronic Resource Format, Pricing

#### Prefer universal format for e-books with no DRM; in the absence of universal format, ePUB or PDF formats are acceptable. For audiobooks, MP3s are preferred, and MP4s are preferred for streaming video.

#### Kindle format for e-books is unacceptable.

#### Prefer title-by-title purchasing model, although items in collections such as Films on Demand and Hoopla are acceptable for streaming media when there are considerations of accessibility or price per use.

#### Prefer ability to select either single-user or multi/unlimited simultaneous access options.

#### Prices for e-books and audiobooks must be comparable to print versions; e-books and audiobooks priced over $150 or 200% over the print price are purchased only when there is enough added value

### Licensing, Contracts, Accessibility

#### Vendors must supply clear expectations, schedules, and pricing for annual subscriptions or maintenance fees

#### Contracts must note the period of agreement, refund information, and cancellation options

#### Vendors must define “authorized users” in advance of a final contract

#### Prefer vendors who support interlibrary loan and explicitly state this in contracts

#### Prefer ability to retain ownership of purchased electronic resources even if contract with vendor is cancelled or vendor ceases to exist

#### The Library reserves the right to use portions of e-books, audiobooks, and streaming media under the Fair Use provision

#### Vendors must alert the Library of changes in content, including publisher-driven price increases or removal of content in patron-driven acquisition models

## Electronic Resource Acquisition Strategies and Procedures

### SelectionCurrent funding levels support purchase of course texts (including audio/video), faculty and student requests, and faculty publications. Remaining funds are spent at the discretion of the Seminary Librarian, the Charlotte Campus Librarian, the IRC Director, and those designated by them; related recommendations are at the end of this section.

### Subject AreasE-books, audiobooks, and streaming media will be purchased in subject areas that support the M.Div., the M.A.C.E., the M.A.P.T., the Th.M., and the D.Min. degree programs, plus other courses offered at UPSem. They are oriented toward graduate professional degrees designed to prepare students for vocational ministry in church and/or social and community settings and will provide support for faculty research and writing.

## Languages

## Electronic resources that are entirely or primarily in English will be given priority. Electronic resources that are in or contain a foreign language, particularly those outside of biblical languages, will be purchased when there is a demonstrated need, such as to support a specific program or set of courses.

## Course Texts

### Course texts that exist in e-book form will be purchased regardless of whether they are held in print. Audiobooks of course texts will be purchased if there is a specific request, the format is available, and adequate funding exists.

### More than one license will be purchased for class e-books when the need arises.

### Upon request, the Academic Dean’s office or faculty members will send lists of required and supplemental course texts to the library.

## Requests

### E-book requests from students and faculty will be submitted to the Library’s Technical Services department; audiobook and streaming media requests will be submitted to the IRC Director.

### Faculty will be informed if a requested title is available in print on their campus, so that they can confirm whether they wish for the Library to hold the e-book or audiobook as well

### Distance students are provided consideration if their desired title is available in print, but they cannot obtain it

### On-campus students may also request an e-book when the print book is available; this is a rare occurrence, however, and is handled on a case by case basis

### Requests for other electronic resources should be submitted to the Electronic Services Librarian, who will evaluate the request in consultation with the Seminary Librarian, the Charlotte Library Director, the IRC Director (where applicable), and faculty.

## Faculty Publications

### Faculty-authored books that are available in e-book format will be purchased in e-book format

### The faculty member’s home campus will also purchase print copies for the collection

## Reference Works, Commentaries, Multi-authored Works

### In order to meet the growing needs of students studying in online modalities, the Library will purchase important digital reference works, Bible commentaries and multi-authored works in electronic format

### For works currently held in Richmond, print equivalents should see at least moderate use for the e-book to be purchased, unless there are other compelling reasons for purchase (e.g. on a bibliography, recommended by faculty)

## Licensing and Purchasing

### Licensing and access options for e-books will be researched by the Electronic Services Librarian; options for audiobooks and streaming media will be researched by the IRC Director.

### In consultation with the Electronic Services Librarian and/or IRC Director (as appropriate), the Seminary Librarian will make final licensing decisions

## Cataloging

### E-books and audiobooks purchased as above are automatically loaded into the catalog and evaluated for quality control

### Since streaming media typically does not allow for cataloging options, quality control will be evaluated in a timely fashion by the IRC Director.

## Budgeting

### In general, e-books, audiobooks, and streaming media will be purchased using the Library's “purchasing” budget lines. Other electronic resources may be charged to the Online Database budget

#### Expenditure of funds will be tracked by the Technical Services department, in consultation where appropriate with the IRC Director, and with assistance from the Administrative Assistant to the Seminary Librarian.

### Evaluation of Collection

#### Vendors (including pricing, content, subscription fees, and contracts) are evaluated on an ongoing basis.

#### Purchase models (single- and multi/unlimited-use, patron-driven, pay-per-use) are evaluated on an ongoing basis.

#### The library’s efforts to promote electronic resources should be evaluated on a regular basis.

# Get It Now Article Delivery Service

## Introduction

# In 2025 Union Presbyterian Seminary Library transitioned from a permanent collection-based model of serial/periodical acquisition to an on-demand, article-by-article model, facilitated by the Get It Now article delivery service. While this change means that the number of active serial subscriptions in the library’s catalog is significantly smaller, the range of articles to which library patrons have ready access is greatly expanded, because the library does not need to subscribe to a serial in order for patrons to order an article from it. In this way, we are better able to support the increasingly interdisciplinary work our faculty and students are doing, and at the same time, sustain our subscriptions to the journals and periodicals our patrons use most.

## Responsibility

Decisions about setting permission levels for library patrons to purchase articles are ultimately the responsibility of the Reference/ILL Librarian, with oversight from the Seminary Librarian and input from library staff, particularly the Head of Technical Services.

## Access

# Get It Now article delivery is available to all current students, faculty, and staff of Union Presbyterian Seminary, on or off campus. The article needs of these groups will be prioritized. Alumni and community patrons may also submit requests for articles to the Reference/ILL Librarian, to be fulfilled at his discretion depending on the budget remaining for article purchases.

## Operational Procedure

# The library currently follows a mediated acquisition process: When a patron identifies an article they need through one of the library’s databases, they may click the “Get It Now” button on the article (for serials to which the library holds subscriptions, this button is replaced instead by an option to download the PDF file directly). This request will be reviewed and approved by the Reference/ILL Librarian or, in some cases, other library staff members. The Get It Now article delivery service will typically fulfill the request within two hours, delivering a PDF of the article to the requester’s email.

# Curriculum Collection

## Introduction and Purpose

The Union Presbyterian Seminary Library’s Christian education curriculum collection in Morton Library contains both physical and online materials. These items should be current, and still available to be purchased by congregations who choose to use them. It is not considered an historical collection, and materials no longer available for purchase will either be moved to the main collection or withdrawn from the library.

## Responsibility

Responsibility for selection for this collection rests primarily with the Director of the Instructional Resource Center, with oversight from the Seminary Librarian and input from faculty, students, alumni, and other library staff members.

## Selection Guidelines

Materials for the collection will be evaluated for theological soundness, educational effectiveness, inclusivity, and accessibility. However, the collection should also contain a few titles that do not reflect titles that do NOT meet these basic guidelines, so that students can see representative examples of poor choices.

## Access

The curriculum collection is primarily intended to support our students as they learn to evaluate curricula for their future ministries. The physical collection is accessible to students, faculty, and staff on the Richmond campus, and the online titles and platforms can be accessed by all students, faculty, and staff, on or off either campus. Additionally, the physical collection may also be borrowed by local area and community patrons as they evaluate curricula for use by their congregations.

# UPSem Library & Shalom Farms Community Seed Library

## Introduction

The Union Presbyterian Seminary Library’s Richmond campus library has partnered with [Shalom Farms](https://shalomfarms.org/) to establish a free community seed library, which is housed in the card catalog on the lower level of William Smith Morton Library. Shalom Farms has donated a large selection of vegetable, fruit, herb, and flower seeds that are freely available to the public. Over time we hope to cultivate a seed library full of climate-resilient seeds that grow well in our region. Gardening helps us connect with God’s very good creation (Gen 1:31) and is a sustainable way to nurture our bodies by exercising and eating more healthy foods.

## Access Privileges

## Anyone can use UPSem/Shalom Farms Community Seed Library; there is no requirement to have a Library membership. Those who wish to take seeds should fill out a user card and drop it in the sign-up box atop the card catalog, then fill in their name and email address on the seed check-out page for any seeds they take. Users are welcome to take up to 10 different kinds of seeds per season (only one packet of a particular plant variety). There is growing information on the seed’s check-out page; we recommend that users snap a photo of it with their phone camera.

## Donations

## Users can help the seed library grow by drying some of the seeds from their harvest and donating them back to the library for others to grow next year.

# Access to Library Resources and Services

## Introduction

The Union Presbyterian Seminary Library, with service locations in Richmond, Virginia and Charlotte, North Carolina, is committed to providing students and faculty with access to robust resource collections and timely support services regardless of their physical location. This commitment includes:

* Timely access to relevant books, in print, electronic, and occasionally audio format
* Timely access to key journal literature, both in print and in electronic format
* Timely access to key streaming media resources
* On-site and remote access to a large collection of research databases
* Access to a growing collection of online research guides
* Access to Interlibrary Loan Services
* Access to timely reference services and research assistance

## Access Privileges by Patron Status

### Student and Faculty Access and User Privileges

Physical access to Library collections and services is provided to students and faculty through regular library operating hours on the Seminary’s Richmond and Charlotte Campuses. With the overlap between the Richmond and Charlotte campus schedules, Library staff are on duty and ready to deliver library services in person for up to 52 hours a week, plus extended hours on days when students are on campus in Charlotte, and during exam periods. Richmond’s physical service hours dip to 40 during the summer, when fewer courses are offered and many faculty members are away, to conserve staff funding for periods of greater use.

For students and faculty, the process of setting up a Library account and gaining credentials to access both one’s library account and the library’s electronic resources begins when they are granted a student or faculty ID card by the institution. The barcode that is printed on their ID cards becomes their library account number and they use a 3-digit PIN with the barcode number to sign in to library services online. After a student or faculty member’s library account has been created, they receive information on how to check their library accounts online, request renewals, place holds, etc. Students are provided with $5.00 copy cards to access the mobile printing service or photocopiers. Scanning options are also available free of charge. Faculty members are allowed free access to copying services related to course reserves and may also use departmental copy codes on Library copiers.

Current students and faculty are entitled to access Library databases, e-books, and other electronic resources both on campus and off campus. When connected to the Seminary network via a wired or wireless connection on either campus (in Richmond or Charlotte library facilities, faculty offices, or dormitories, etc.), students and faculty are connected seamlessly to the library resources that they need. Students and faculty members who are off campus are asked to log in with their library account credentials when they click on a resource for which use is limited by a license or agreement. Our OpenAthens user authentication service is integrated with our catalog (Symphony) and electronic discovery layer (Enterprise) such that it can differentiate between users of different types, separated into distinct “permission sets”, providing each user with access to the electronic resources to which they are entitled according to the Library’s site licenses and user service agreements.

### Alumni Access and User Privileges

If you are a graduate of Union Presbyterian Seminary, ATS, PSCE, UTS, Union-PSCE or Baptist Theological Seminary at Richmond, physical access to Library collections and services is provided to alumni through regular library operating hours on the Seminary’s Richmond and Charlotte campuses. With the overlap between the Richmond and Charlotte campus schedules, Library staff are on duty and ready to deliver library services in person for up to 56 hours a week.

When a student graduates, the Circulation Supervisor in Richmond or Charlotte Library assistant will convert their student Library account to an alumni account. The student ID card issued by the institution will continue to serve as that individual’s alumni ID card. The barcode that is printed on the ID cards continues to constitute the individual’s Library account number, and they use the same 3-digit PIN (the first three letters of the student’s surname, not case-specific) to log in remotely to digital alumni resources. After graduation or upon request, alumni receive information on how to check their library accounts online, request renewals, place holds, and access digital alumni resources online. Alumni who do not have their ID card or who are not currently registered may either complete the library patron registration form online or register in person at the library circulation desk.

### Paid memberships for community members.

Physical access to Library print and electronic collections and services is available during regular library operating hours, on either campus, to any patron without cost. With the overlap between the Richmond and Charlotte campus schedules, Library staff are on duty and ready to deliver library services in person for up to 56 hours a week. Community members (aged 18 or older) who wish to check out books and other print materials can purchase a paid membership for $25 per year, renewed annually. A paid membership also provides the user off-site access to all electronic resources on the [Member Access](https://library.upsem.edu/research-resources/member-access/) page on the library website.

Community members who wish to purchase a Library membership must have a valid driver’s license and/or photo ID. Upon receipt of their application form, credential validation and payment, their library ID card will be created. The barcode that is printed on their ID cards becomes their library account number and they use a 3-digit PIN with the barcode number to sign in to the Member Research Portal online. All paid members receive information on how to check their library accounts online, request renewals, place holds, access the Member Research Portal and its resources, etc. Applications for or inquiries about library memberships can be completed via the library patron registration form online, or in person at the library circulation desk.

### Visiting Researchers

If you are a visiting researcher, physical access to Library's special collections and archives is provided **by appointment only** through regular library operating hours on the Seminary’s Richmond Campus. To schedule an appointment, visiting researchers may contact the Director of Archives and Special Collections, Ryan Douthat, at (804) 278-4217 or rdouthat@upsem.edu.

Visiting researchers may receive reading access to the general collection, as well as supervised research in Archives and Special Collections. Photocopies, photographs and scanning services are provided, as well as access to the library's ST View Scan microfilm scanner. Visiting researchers are also granted on-site access to the library's databases and e-books.

## Borrowing Periods by Patron Status and Service Location

This table contains a revised schedule for borrowing privileges for William Smith Morton Library, located in Richmond, Virginia, organized by patron status.

|  |  |  |  |
| --- | --- | --- | --- |
| CATEGORY | BORROWING PRIVILEGES | RENEWALS | MAXIMUM NUMBER OF ITEMS |
| Faculty of UPSem | Books: due June 1st. Videos, DVDs, other media: 3 weeks. No overdue fines (some exceptions). Borrowing at local academic libraries by reciprocal agreement. Course reserves, ILL services. On-site and remote (with log-in) access to Library databases, e-books and all other digital resources. | Checkouts can be renewed online. Circulation staff can assist by phone or in person. | 100 books 15 curricula 6 visual media\* 20 audio media\*\* 3 kits 3 games |
| Students enrolled in the Th.M. or D.Min. programs | Books: due June 1st. Videos, DVDs, other media: 3 weeks. No overdue fines (some exceptions). Borrowing at local academic libraries by reciprocal agreement. Course reserves, ILL services. On-site & remote (with log-in) access to Library databases, e-books and all other digital resources. | Checkouts can be renewed online. Circulation staff can assist by phone or in person. | 100 books 15 curricula 6 visual media\* 20 audio media\*\* 3 kits 3 games |
| Students enrolled in the M.Div., M.A.C.E, orM.A.P.T programs | Books: due at end of term. Videos, DVDs, other media: 3 weeks. No overdue fines (some exceptions). Borrowing at localacademic libraries by reciprocal agreement. Course reserves, ILL services. On-site & remote (with log-in) access to Library databases, e-books and all other digital resources. | Checkouts can be renewed online. Circulation staff can assist byphone or in person. | 50 books 10 curricula 3 visual media\* 10 audio media\*\* 2 kits 2 games |
| Staff of UPSem | Books: 3 weeks. Videos, DVDs, other media: 3 weeks. No overdue fines (some exceptions). On-site & remote (with log-in) access to Library databases, e-books and all other digital resources. | Checkouts can be renewed online. Circulation staff can assist by phone or in person. | 10 books 10 curricula 3 visual media\* 10 audio media\*\* 2 kits 2 games |
| Alumni/Alumnae of UPSem, Union- PSCE, Union, PSCE, and BTSRNo charge | Books: 3 weeks. Videos & DVDs: 2 weeks. Other IRC items: 3 weeks. On-site access to Library databases, e-books and all other digital resources. Remote access to digital alumni resources with login. | Checkouts can be renewed online. Circulation staff can assist by phone or in person. Mailing option available for out-of-town alumni/alumnae. | 10 books 10 curricula 3 visual media\* 10 audio media\*\* 2 kits 2 games |
| Public members ($25 annually; no charge for those enrolled before 26 April2008) | Books: 3 weeks. Videos & DVDs: 3 weeks. Other IRC items: 3 weeks. On-site access to Library databases, e-books and all other digital resources. Remote access to digital member resources. | Checkouts can be renewed online. Circulation staff can assist by phone or in person. | 5 books 10 curricula 3 visual media\* 10 audio media\*\*2 kits2 games |
| Extension Members (Alumni who live more than 50 miles away) | Books: 5 weeks. Videos & DVDs: 4 weeks. Audio recordings: 5 weeks. Curriculum: 5 weeks Includes transit time in the mail. On-site access to Library databases, e-books and all other digital resources. Remote access to digital alumni resources with login. | No renewal on visual media items or curriculum.Other checkouts can be renewed online. Circulation staff can assist by phone or in person. | 5 books 10 curricula 3 visual media\* 10 audio media\*\* 2 kits |
| Partner Libraries Faculty and | Books: 3 weeks. Videos & DVDs: 3 weeks. Other IRC items: 3 weeks. On-site access to Library | Checkouts can be renewed online. Circulation staff can assist by phone or in person. | 5 books 10 curricula 3 visual media\* |
| Students No charge | Databases, e-books and all other digital resources. Remote access to member digital resources with login. | N/A | 10 audio media\*\* 2 kits 2 games |
| Archival researcher by appointment only | Research in Archives and Special Collections. Photocopies or photos only. No borrowing.On-site access to Library databases, e-books and all other digital resources. | N/A | N/A |
| Special paid events for Continuing Education participants, etc. | Day pass for research in Library. Photocopies only. No borrowing. On-site access to Library databases, e-books and all other digital resources. | N/A | N/A |
| Community members $25 annually | Books: 3 weeks. Videos & DVDs: 3 weeks. Other IRC items: 3 weeks. On-site access to Library databases, e-books and all other digital resources. Remote access to digital member resources with login.  | Checkouts can be renewed online. Circulation staff can assist by phone or in person. | 10 books 10 curricula 3 visual media\* 10 audio media\*\* 2 kits 2 games |

This table contains a revised schedule for borrowing privileges for the Charlotte Library of Union Presbyterian Seminary located in Charlotte, NC organized by patron status.

|  |  |  |  |
| --- | --- | --- | --- |
| CATEGORY | BORROWING PRIVILEGES | RENEWALS | MAXIMUM NUMBER OF ITEMS |
| Faculty of UPSem | Books: due June 1st. On-site and remote (with log-in) access to Library databases, e-books and all other digital resources. Borrowing privileges at area (CTLC & Atla) libraries.  | Checkouts can be renewed online.Circulation staff can assist by phone or in person. | 100 books;studio-in-a-bag equipment |
| Students enrolled in the Th.M. or D.Min. programs | Books: due June 1st. On-site & remote (with log-in) access to Library databases, e-books and all other digital resources.Borrowing privileges at area CTLC & Atla libraries. Course reserves, ILL (PDF) services. | Checkouts can be renewed online.Circulation staff can assist by phone or in person. | 100 books; studio-in-a-bag equipment |
| Students enrolled in the M.Div., M.A.C.E, or M.A.P.Tprograms | Books: due at end of term. On-site and remote (with log-in) access to Library databases, e-books and all other digital resources. Borrowing privileges at area CTLC & Atla libraries.Course reserves, ILL (PDF) services. | Checkouts can be renewed online.Circulation staff can assist by phone or in person. | 50 books; studio-in-a-bag equipment |
| Staff of UPSem | Books: 3 weeks. No overdue fines (some exceptions). On-site and remote (with log-in) access to Library databases, e-books and all other digital resources. | Checkouts can be renewed online.Circulation staff can assist by phone or in person. | 10 books; studio-in-a-bag equipment |
| UPSem Alumni/ae (incl. Union, PSCE) | Books: 3 weeks. On-site access to Library databases, e-books and all other digital resources.Remote access to digital alumni resources with login. Reference services. | Checkouts can be renewed online.Circulation staff can assist by phone or in person. | 10 books |
| UPSem Continuing Education / Event participants | On-site access to Library databases, e-books and all other digital resources.Remote access to digital member resources with login.  | N/A | N/A |
| Consortia Members: Queens University of Charlotte and CTLC Faculty/Students (Carolina Graduate School of Div., Charlotte Christian College and Theo. Sem., Columbia Intl. Univ., Erskine College and Theo. Sem., Gardner-Web. Univ.,Gordon-Conwell Theo. Sem., Hood Theo. Sem., JAARS, Laurel Univ., Piedmont Intl. Univ., Reformed Theo. Sem., Shepherds Theo. Sem., Southeastern Bapt., Theol. Sem., Southern Evangelical Sem.) | Books: 3 weeks. On-site access to Library databases, e-books and all other digital resources.Remote access to digital member resources with login. Reference services. | Checkouts can be renewed online.Circulation staff can assist by phone or in person. | 5 books |
| Sharon Presbyterian Church Staff and Church Members w/ current note/letter from church | Books: 3 weeks. On-site access to Library electronic resources.Remote access to digital member resources with login. Reference services. | Checkouts can be renewed online.Circulation staff can assist by phone or in person. | 5 books |
| Community members $25 annually | Books: 3 weeks. On-site access to Library databases, e-books and all other digital resources.Remote access to digital member resources with login. | Checkouts can be renewed online.Circulation staff can assist by phone or in person. | 5 books |

The main differences in these privileges at the Charlotte Library are that faculty members and students enrolled in the Th.M. or D.Min. programs can check out more total items and check them out for a full academic year, as opposed to just one academic term.

## ADA Accessibility

### Library Building Accessibility

#### Outside the LibraryBoth the Richmond and Charlotte Libraries are located in close proximity to parking areas with multiple designated parking spots for patrons with disabilities. There are also appropriate cuts in the walkways next to these parking areas for wheelchair access. These walkways lead to wheelchair accessible ramps that lead to the front doors of both buildings. For assistance opening the front doors of the Richmond library building, patrons are encouraged to ring the front doorbell for or call the circulation desk for assistance.

#### Inside the LibraryInside the library, elevators are easily accessible on each level in both buildings. The Richmond library building has two elevators available to patrons on each end of the building. Bathrooms are accessible on each floor of both buildings and signage marks disability-friendly stalls equipped with grab bars and room to turn around. Bathrooms are also designed with adequate legroom under sink counters and mirror, soap and paper towel dispensers are within easy reach.Public areas of both library buildings are accessible to persons with disabilities, including meeting rooms, carrels (Richmond library only), reference room, study spaces and regular stack areas. Persons with disabilities interested in accessing the movable stack areas in the Richmond library including the bound periodicals and International Book Room located on the lower level should contact the circulation desk for assistance. The circulation desks in both buildings have lower counter height sections that are easily accessible to all patrons.

### For Patrons with DisabilitiesThe Richmond Library maintains a dedicated computer workstation for the use of patrons who are blind, vision-impaired or have certain learning or reading disabilities. The computer is loaded with the Kurzweil 3000 program to scan and convert printed matter to audible speech, as well as the ZoomText program to magnify text (including online web-based content), for the use of persons with low vision or blindness. For those with learning disabilities such as dyslexia, ADD, ADHD, dysgraphia or ESOL, the computer offers the Kurzweil 3000 program, which highlights text and provides visual and audio tracking. These programs can be customized and modified by the user to address many different individual needs. The workstation is located in a private room that is kept locked when not in use. For access to this facility, please inquire at the Circulation Desk.

### UPSem Library Electronic Resource Accessibility Statement

#### For every license that is negotiated by Union Presbyterian Seminary Library, if a clause addressing ADA and WCAG compliance is not in the license, the following language is inserted. A license will not be signed if this language is not approved."Licensor shall comply with the Americans with Disabilities Act (ADA), by supporting assistive software or devices such as large print interfaces, text-to-speech output, refreshable braille displays, voice- activated input, and alternate keyboard or pointer interfaces in a manner consistent with the Web Content Accessibility Guidelines published by the World Wide Web Consortium’s Web Accessibility Initiative"

#### For every new product that the library is considering purchasing, a VPAT will be either found or requested. This VPAT will be used as part of the process to determine if the product should be acquired or not. Non-compliance with ADA and WCAG standards will act as a deterrent to purchasing the material.

## Off-site Access to Electronic Services

Students and faculty members who are off campus must log in with their library account credentials when they click on a resource for which use is limited by a license or agreement. Our OpenAthens user authentication service is integrated with our catalog (Symphony) and electronic discovery layer (Enterprise) such that it can differentiate between users of different types, separated into distinct “permission sets”, providing each user with access to the electronic resources to which they are entitled according to the Library’s site licenses and user service agreements.

The OpenAthens permission set of current students, faculty, and staff members of both Richmond and Charlotte service locations enable them to access all the library's subscription databases, e-books and streaming collections. Current students, faculty, and staff members' unique PIN and barcode (on their Library cards) serve as credentials for accessing these digital resources.

Alumni users are given their own unique "permission set" within our OpenAthens user authentication service that enables off-site access to digital Alumni resources and each of the Alumni subscription databases and eBook collections listed.

Alumni members' unique PIN and barcode found on their library cards serve as credentials for accessing these digital resources.

All other library member users are given their own unique "permission set" within our OpenAthens user authentication service that enables off-site access to the digital member resources and each of the Open Access databases and eBook collections listed. Library members' unique PIN and barcode (on their library cards) serve as credentials for accessing these digital resources.

## Access to Library Account Information

Your Library account information includes your contact details, checkouts and holds information, renewal options, and an option to allow SMS notifications to receive Library notices via text messaging. Use the same barcode number and PIN you used to access the Library's electronic resources to access your Library account. You can access your Library account in a couple of different ways. One is from the Library website homepage; users should click the My Account link located under the "Search Library Collections" box. You can also access your account from any catalog search results page. At the top-right of the page is a gray toolbar. Click the Log In option to sign into your account.

## Access to Books

The Union Presbyterian Seminary Library home page (<https://library.upsem.edu>) contains links to all library resources and services, as well as a search box with advanced search options. Starting here, you can search the online catalog for all books (physical and electronic), journal titles, curriculum resources, DVDs, and other media owned by the library.

The search box on the Library's home page is the best place to begin your search for physical books. Enter your search term(s) in the box labeled "Search Library Collections", then click "Enter" or the magnifying glass icon shown below to begin your search. To narrow your search at this stage, pick one of the options from the **Everything** or **All Fields** menus to the left of the search box.

The Richmond Library's book stacks are located on each of the library's four levels. The current reclassification project is currently localized to the second and third level east stacks locations. The Reference Room is located on the first level east side of the library.

The Charlotte Library's regular collection book stacks are located on the first level, where the circulation desk is. The Reference Room can be found on the second level.

### **Library Classification System**Beginning in October 2017, the Richmond Library began a reclassification project to change all of our call numbers in the stacks to the Library of Congress system. For a few years, there will be two parallel collections, and there will be almost constant stacks shifting during this process. If you have trouble finding something, please do come to the Circulation Desk for help. The classification system developed and maintained by the Library of Congress is extremely detailed and complex, since it covers every subject area. We have prepared a simplified summary of that system, providing more detail in our primary areas of specialization. The following chart is designed to aid in understanding the arrangement of the portion of the Richmond Library designated “LC Stacks" and improve access to the physical collection.

|  |  |
| --- | --- |
| Call Number Range | Subject(s) |
| AC-AZ | Collections, encyclopedias, dictionaries, yearbooks, directories |
| B-BD | Philosophy |
| BF | Psychology |
| BJ | Ethics |
| BL1-50 | Religion, mythology, rationalism |
| BL 51-65 | Philosophy of religion, psychology of religion |
| BL175-265 | Natural theology and theism |
| BL270-630 | Religious doctrine (general) |
| BL 660- | History and literature of religions by locality (India, Asia Minor, Levant, China, Japan, Korea |
| BM 1-990 | Judaism |
| BP 1-610 | Islam |
| BQ 1-9800 | Buddhism |
| BR 60-133 | Early Christianity and patristics |
| BR 140-275 | Christian history of the medieval period |
| BR 280 | Renaissance and Reformation |
| BR 290-480 | Early modern and modern era |
| BR500-1510 | Christian history by region or country |
| BS 11-355 | Early to modern Biblical texts and versions |
| BS 125-198 | Bible in English |
| BS 199-355 | Bible in world languages |
| BS 410-680 | Works about the bible |
| BS 701-1830 | Old Testament |
| BS 1901-2970 | New Testament |
| BT 10-150 | Doctrine of God |
| BT 198-500 | Christology |
| BT 580-985 | Other doctrines (creation, salvation, eschatology, etc.) |
| BT 990-1040 | Creeds and catechisms |
| BT 1095-1480 | Apologetics |
| BV 5-510 | Worship and liturgy |
| BV 590-1652 | Ecclesiology |
| BV 800-850 | Sacraments |
| BV 2000-3799 | Missions and evangelism |
| BV 4000-4470 | Ministry, preaching, theological education |
| BV 4012.2 | Pastoral care and counseling |
| BV 4625-5099 | Christian life and devotion |
| BX 1-99 | Ecumenical movement |
| BX 100-755 | Eastern and Orthodox churches |
| BX 800-4795 | Roman Catholic Church |
| BX 4800-9999 | Protestantism |
| CB | History of civilization |
| CC | Archaeology |
| CT | Biography |
| D 51-203 | Ancient through medieval history |
| D 204 -2027 | Early modern through modern history |
| DA-DR | European history by country or region |
| DS-DX | History of Asia, Africa, etc. by country or region |
| E-F | American history |
| G | Geography |
| H | Social Sciences (statistics, economics, labor, industry, etc.) |
| J | Political Science |
| K | Law |
| KB | Religious law |
| KBM | Jewish law |
| KBP | Islamic law |
| KBR | Canon law (KBU Roman Catholic) |
| L | Education |
| LC 251-951 | Moral and religious education |
| LD-LG | Education by region or country |
| M | Music |
| M 1999-2199 | Sacred vocal music, hymnody |
| N | Fine arts |
| P-PA | Philology and ancient literature |
| PB-PT | Languages and literature by region or country |
| Q | Sciences (mathematics, astronomy, physics, biology, etc.) |
| R | Medicine |
| S | Agriculture |
| T | Technology |
| U-V | Military science |
| Z | Bibliography, library science, information resources |

Special Symbols Used in Call Numbers

|  |  |
| --- | --- |
| \* | Volumes which may not be removed from the library building |
| Ref. | Books confined to use in the Reference Room |
| + | An oversized book. Shelved in a separate classified area on the Lower Level East |
| Rare | A book shelved under lock and key in the Rare Books/Archives room |
| CC | A book in the children’s collection located on the Second Level East |
| Atlas Case | Located in the Reference Room |
| Per. | Periodical volumes arranged in alphabetical order by title on the Lower Level East |
| Sun Sch | 19th Century Sunday School Books (Rare Book Reading Room) |

The Charlotte library uses the Dewey Decimal System as its classification system. The following chart is designed to aid in understanding of the arrangement of the portion of the Charlotte Library and to improve access to the physical collection.

|  |  |  |  |
| --- | --- | --- | --- |
| 200 | Religion | 250 | Christian orders & local church |
| 201 | Religious mythology & social theology (comparative religion) | 251 | Preaching (Homiletics) |
| 202 | Doctrines | 252 | Texts of sermons |
| 203 | Public worship and other practices | 253 | Pastoral office (Pastoral theology) |
| 204 | Religious experience, life & practice | 254 | Parish administration |
| 205 | Religious ethics | 255 | Religious congregations & orders |
| 206 | Leaders & organizations | 256 | [Unassigned] |
| 207 | Missions & religious education | 257 | [Unassigned] |
| 208 | Sources | 258 | [Unassigned] |
| 209 | Sects & reform movements | 259 | Pastoral care of families & persons |
| 210 | Philosophy & theory of religion | 260 | Social & ecclesiastical theology |
| 211 | Concepts of God | 261 | Social theology |
| 212 | Nature of God | 262 | Ecclesiology |
| 213 | Creation | 263 | Days, times, places of observance |
| 214 | Theodicy | 264 | Public worship |
| 215 | Science & religion | 265 | Sacraments, other rites & acts |
| 216 | [Unassigned] | 266 | Missions |
| 217 | [Unassigned] | 267 | Associations for religious work |
| 218 | Humankind | 268 | Religious education |
| 219 | [Unassigned] | 269 | Spiritual renewal |
| 220 | Bible | 270 | Church history |
| 221 | Old Testament | 271 | Religious orders in church history |
| 222 | Historical books of Old Testament | 272 | Persecutions in church history |
| 223 | Poetic books of Old Testament | 273 | Doctrinal controversies & heresies |
| 224 | Prophetic books of Old Testament | 274 | History of Christianity in Europe |
| 225 | New Testament | 275 | History of Christianity in Asia |
| 226 | Gospels & Acts | 276 | History of Christianity in Africa |
| 227 | Epistles | 277 | History of Christianity in North America |
| 228 | Revelation (Apocalypse) | 278 | History of Christianity in South America |
| 229 | Apocrypha & pseudepigrapha | 279 | History of Christianity in other areas |
| 230 | Christianity & Christian theology | 280 | Christian denominations & sects |
| 231 | God | 281 | Early church & Eastern churches |
| 232 | Jesus Christ & his family | 282 | Roman Catholic Church |
| 233 | Humankind | 283 | Anglican churches |
| 234 | Salvation (Soteriology) & grace | 284 | Protestants of Continental origin |
| 235 | Spiritual beings | 285 | Presbyterian, Reformed, Congregational |
| 236 | Eschatology | 286 | Baptist, Disciples of Christ, Adventist |
| 237 | [Unassigned] | 287 | Methodist & related churches |
| 238 | Creeds & catechisms | 288 | [Unassigned] |
| 239 | Apologetics & polemics | 289 | Other denominations & sects |
| 240 | Christian moral & devotional theology | 290 | Other religions |
| 241 | Christian ethics | 291 | [Unassigned] |
| 242 | Devotional literature | 292 | Classical (Greek & Roman) religion |
| 243 | Evangelistic writings for individuals | 293 | Germanic religion |
| 244 | [Unassigned] | 294 | Religions of Indic origin |
| 245 | [Unassigned] | 295 | Zoroastrianism (Mazdaism, Parseeism) |
| 246 | Use of art in Christianity | 296 | Judaism |
| 247 | Church furnishings & articles | 297 | Islam, Babism, Bahai Faith |
| 248 | Christian experience, practice, life | 298 | (Optional number) |
| 249 | Observances in family life | 299 | New Age religions and other |

## Access to E-books

In addition to collections of physical books and other items that have been curated by the Seminary’s librarians for over two-hundred years, the Union Presbyterian Seminary Library has been acquiring e-books from a variety of academic publishers in recent years and has adopted an e-preferred collection development strategy, opting to acquire books in electronic format whenever possible. These e-books are hosted on a number of vendor platforms and, since each vendor platform is different, we have published a [Finding and Using e-books](https://upseminary.sharepoint.com/sites/LibrarySite/Shared%20Documents/Admin/2025%20CDAP%20Revision/upsem.libguides.com/eBooks) Research Guide online to provide detailed instructions for viewing, printing, copying and downloading e-books on different platforms. In addition, the library currently subscribes to e-book subscription packages from vendors such as EBSCO and ProQuest which combined contain over 295,000 titles. E-book titles in these subscription collections are accessible to an unlimited number of users at one time. All e-books in the Union Presbyterian Seminary Library collection are available on any of the library's public computer workstations and via Wi-Fi on the seminary's IP ranges with no login information required. They are also available remotely to all students, faculty, staff, and in some cases alumni and member users.

Some of our e-books are limited to use by one user at a time, but it is possible to increase the number of authorized users if necessary, and we do this regularly. If users find that an eBook is already in use, we recommend they allow approximately one hour before trying to access it again.

If you would like to find an eBook in the Union Presbyterian Seminary Library collection, the catalog search box on the library homepage, or you can also use the search box from the library online catalog. To find an eBook in one of our eBook subscription packages select “eBook Subscriptions” from the “Everything” dropdown on the library’s online catalog search results page.

Below is a chart detailing the tools and on-site/off-site access available for each of Union Presbyterian Seminary Library's eBook platforms:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| EBOOK PLATFORM | DOWNLOAD OPTIONS | USER ACCOUNT SETUP | ON-SITE/OFF- SITE AVAILABILITY | MOBILE DEVICE DOWNLOAD INSTRUCTIONS |
| EBook Central (ProQuest) | Books are available for full download for one day | Yes | Available on-site to all library members. Off- site access is available to students, faculty and staff | Yes |
| EBSCO e-books | For most e-books, you can download a segment of a title (100 pages or fewer) | Yes | Available on-site to all library members. Off- site access is available to students, faculty and staff | Yes |
| Bloomsbury Anchor Yale Bible and Bloomsbury Collections | Books are available for download one section or chapter at a time | Yes | Available on-site to all library members. Off- site access is available to students, faculty, staff, alumni and members | No |
| Oxford Academic  | One chapter at a time | Yes | Available on-site to all library members. Off- site access is available to students, faculty and staff | Yes |
| Brill e-books | Books are available for full or chapter download. | No | Available on-site to all library members. Off- site access is available to students, faculty, staff and alumni | No |
| HathiTrust | Full download and chapter download options depending on eBook. | No | Available on-site to all library members. Off- site access is available to students, faculty, staff, alumni and member users | No |
| Ministry Matters | No download options available. | No | Available on-site to all library members. Off- site access is available to students, faculty and staff | No |
| Oxford Biblical and Islamic Reference  | One chapter at a time | Yes | Available on-site to all library members. Off- site access is available to students, faculty, staff and alumni | No |
| Project MUSE e-books | One section or chapter at a time. | No | Available on-site to all library members. Off- site access is available to students, faculty staff and alumni | No |

## Access to Journal Literature

If you are a student, faculty, or staff user and have a citation for an article, or if you would like to browse or search through a specific journal or magazine, our **E-Journals Full Text Finder** tool is the most efficient way to find what you're looking for. Full Text Finder lists all electronic journals and thousands of e-books cited in electronic databases subscribed to by Union Presbyterian Seminary Library. This easy-to-use publication search service enables users to quickly locate full-text periodical titles and e-books alphabetically by title or by subject. To access the **E-Journals Full Text Finder**, hover over **Library Resources** on the top menu of the Library's website and select **E-Journals Full Text Finder** from the list that appears. From the main **E-Journals Full Text Finder** search page, enter the title of the journal in the **Searching: Library Publications** (not the article title from the citation you may be working from). If you have the **ISSN** of the journal, you may search by that as well. If you are just looking around, on the other hand, you may want to browse by **discipline**.

## Access to Research Databases (on and off-campus)

The Union Presbyterian Seminary Library offers over 100 research databases that include millions of peer reviewed journal articles, e-books, full dissertations, book reviews and more. These databases are available on any of the library's public computer workstations and via Wi-Fi on the seminary's IP ranges with no login information required. They are also available remotely to all students, faculty, and staff. For a list of the Library’s key databases with notes about the on-site/off-site availability of each, see the following chart. Additional information about Library databases is available on the Library web site at [https://library.upsem.edu/research-resources/online-databases/.](https://webmail.upsem.edu/owa/redir.aspx?C=dbj0YiFiMZmk1UsW1BqBwTU9qEViSShNDLMjFTGZqza4DaUJV2zYCA..&URL=https%3a%2f%2flibrary.upsem.edu%2fresearch-resources%2fonline-databases%2f)

|  |  |
| --- | --- |
| DATABASE | ON-SITE/OFF-SITE AVAILABILITY |
| Academic Search Complete | Available on-site to all library members. Off-site access is available to current students, faculty and staff. |
| ATLA-RDB andATLAS Plus index & e-journals | Available on-site to all library members. Off-site access is available to current students, faculty and staff. Full text ATLA- RDB available to alumni members on the Alumni Access page. |
| Digital Karl Barth Library | Available on-site to all library members. Off-site access is available to current students, faculty and staff. |
| Education Research Complete | Available on-site to all library members. Off-site access is available to current students, faculty and staff. |
| Humanities International Complete | Available on-site to all library members. Off-site access is available to current students, faculty and staff. |
| JSTOR Religion and Theology Collection | Available on-site to all library members. Off-site access is available to current students, faculty and staff. Available to alumni members on the Alumni Access page. |
| Ministry Matters | Available on-site to all library members. Off-site access is available to current students, faculty and staff. |
| Oxford Bibliogra-phies Online – Biblical Studies | Available on-site to all library members. Off-site access is available to current students, faculty and staff. Available to alumni members on the Alumni Access page. |
| Oxford Online Biblical Reference Resources | Available on-site to all library members. Off-site access is available to current students, faculty and staff. Available to alumni members on the Alumni Access page. |
| Religion and Philosophy Collection | Available on-site to all library members. Off-site access is available to current students, faculty and staff. |

Students, faculty and staff can also search most of our databases at one time by clicking “More +”above the Databases box after conducting a search from the Library’s online catalog page. The results in this tab are drawn from EBSCO Discovery Service via API and sometimes include “research starters” to introduce research topics and provide suggested bibliographies. Both catalog search results and database search results can be narrowed down by using facets provided on each search results page.

Databases for our alumni users can be found on the Alumni Access page. This page includes ATLAS for alums service that many alumni already use, but adds an expansion called ATLAS Plus (for a total of over 500 full-text e-journals) and over 80 full-text e-journal titles from the JSTOR Religion and Theology e-journals archive.

Databases for our member users can be found on the Member Access page including the Open Access Digital Theological Library, Biblical Studies UK, and Dimensions. Members also have off-campus access to hundreds of audiobooks through Overdrive, and to the Library’s own digitized historical collections.

## Access to On-campus Only Electronic Resources

### **Accordance 13 Greek and Hebrew Discoverer Collection Software**This massive theological library builds upon Accordance's Primary Collection and includes an even greater wealth of Bibles, ancient texts, cutting-edge original language tools, in-depth commentaries, specialized Bible dictionaries, detailed histories, and a myriad of theological writings, engaging graphics, and much more. This collection also includes the Greek-English Lexicon of the New Testament (BDAG) and Hebrew and Aramaic Lexicon of the Old Testament (HALOT) add-ons. It is available on each of the Reference Room's computers in the Richmond Library and on two public-facing computers in the Charlotte Library.

### **Kurzweil 3000 Software**Kurzweil 3000 is an assistive technology, text-to-speech, learning tool that supports the concept of Universal Design for Learning with a suite of powerful reading, writing, test taking, and study skill tools that makes curricula accessible to all students. It is particularly appropriate for students with learning disabilities such as dyslexia, dysgraphia, those who require reading intervention, students struggling with reading comprehension and English Language Learners (ELL). Kurzweil 3000 software is accessible on a computer workstation located on the lower level of Morton Library, Room B138 and on a designated public-facing computer on the first floor of the Charlotte Library.

## Access to Streaming collections

The Union Presbyterian Seminary Library offers streaming video collections from a variety of platforms, each with their own unique search interface and content. A good way to begin exploring our research databases is to hover over the LIBRARY RESOURCES menu heading on the Library website and then click STREAMING COLLECTIONS or to access the IRC Streaming Media resource (or “lib”) guide**.**

## Access to Research Guides

Our RESEARCH GUIDES page suggests books, e-books, databases, articles, websites, digital resources and more to facilitate your work. Here is an alphabetical list of research guides that are currently available to both on-site and off-site students, faculty and staff as well as a brief description of what each guide offers.

### **Library Access and Services for Distance Students**<https://upsem.libguides.com/distanceeducation>Provides an overview of essential resources and services for distance education students at Union Presbyterian Seminary. Introduces and guides distance students through access and use of the Library's databases, e-books and digital reference resources. Also provides a number of useful quick links to the Library's research guides, Interlibrary loan services (ILL) and offers a suite of helpful video tutorials that introduce you to Library staff and essential services.

### **Biblical Language Study Resources**<https://upsem.libguides.com/biblicallanguages>This guide is a collection of reference sources at UPSem Libraries for studying biblical Hebrew and koine Greek. Most of these are in the Reference collection of the Richmond library; many are also available in the Charlotte library.

### **Biblical Studies**<https://upsem.libguides.com/bib-courses>

### <https://upsem.libguides.com/bible><https://upsem.libguides.com/bible-nt>

### Guides for courses that relate to biblical studies courses at UPSem, and to the Old and New Testaments. These guides were developed to highlight library resources for researching and writing an exegesis paper; they can also be used to aid in the general understanding and reflection of the Bible.

### **Cannon Collection**<https://upsem.libguides.com/cannon>This is a guide to resources that provide the underpinning of Womanist theology and ethics. Dr. Katie Geneva Cannon, beloved professor at Union Presbyterian Seminary from 2001 until her death in 2018, was "a foundational voice of womanist theology.”

### **Center for Social Justice and Reconciliation**<https://upsem.libguides.com/csjr>This guide has been created to support the mission of the Center for Social Justice and Reconciliation with a collection of extant digital and physical resources pertaining to the CSJR's areas of focus including: urban ministry concerns, social justice ministry concerns, contemporary issues, black church studies, LGBTQ ministry and justice issues, and evangelism from a social justice perspective. Each area of study has been given its own unique page in the guide.

### **Christian Education**<https://upsem.libguides.com/mace>These resource guides have been developed for the Master of Arts in Christian Education Program.

### **Copyright at the Seminary**<https://upsem.libguides.com/copyright>Guide created to ensure all members of the Seminary community adhere to the provisions of the United States Copyright Law.

### **Digital Reference Resources at UPSem**<https://upsem.libguides.com/dig-ref>The Union Presbyterian Seminary Library has a large collection of digital reference sources that reside on a number of vendor platforms. This guide brings together many of these sources in one guide, arranging them by reference categories including; Bible Commentaries, Dictionaries & Handbooks, Encyclopedias, Bibles & Concordances, Preaching & Lectionary Aids, Theologians and Writing and Style Guides.

### **Digital Streaming and Physical Audiovisual media at UPSem**<https://upsem.libguides.com/streaming>Union Presbyterian Seminary Library offers a variety of audio and visual streaming licenses to our faculty, staff and students. However, since each company organizes their content and access differently, we created this guide to help you navigate our offerings.

### **Exhibitions**<https://upsem.libguides.com/exhibits>Research guides to give more information about the periodic art exhibitions hosted by the Union Presbyterian Seminary.

### **Finding and Using e-books**[https://upsem.libguides.com/e-books](https://upsem.libguides.com/ebooks)This guide highlights Union Presbyterian Seminary Library eBook collections as well as offering discovery and access instruction.

### **Global Christianity**<https://upsem.libguides.com/globalchristianity>This guide is intended to provide an entry into research on Christianity as it is practiced on six of the world's seven continents. It was created in partnership with, and in order to serve the needs of, the Syngman Rhee Global Mission Center.

### **Guide to Chicago/Turabian Style for Seminarians**<https://upsem.libguides.com/chicago>This guide was created to help students at Union Presbyterian Seminary learn how to format papers and properly cite sources in Chicago style, which is typically the style preferred in fields related to religious studies.

### **Guide to the Research Process**<https://upsem.libguides.com/research>This guide provides an introduction to the skills needed to conduct general research.

### **In the Instructional Resource Center**<https://upsem.libguides.com/irc/home>An introduction to the Library's Instructional Resource Center including some of the important resources and services it offers to Union Presbyterian Seminary students and faculty.

### **Internet Resources for Theology Students**<https://upsem.libguides.com/theology_resources>This guide of web resources should be viewed as a supplement to the Library's resources. There are good resources online that are helpful to academic and ministry work. These have been organized by subject, rather than by website, so it will be easier to search. Most of the Bible and Reference resources listed are academic gateways that, while they may vary in scope, rigor, and currency provide extensive information by experts in the field.

### **Introduction to Theological Research**<https://upsem.libguides.com/c.php?g=1224150>This guide is publicly accessible for anyone who would like to learn more about researching and critically evaluating sources, in seminary or in general. It also serves the 1.5-credit "Introduction to Theological Research" course as the site for homework projects.

### **Learning to use the EBSCO Religion Databases**<https://upsem.libguides.com/ebsco-religion-databases>Learning to use the EBSCO Religion Databases (OTA, NTA, RPC).

### **Library Collection Development and Access Policy**<https://upsem.libguides.com/cdap>Union Presbyterian Seminary Library’s Collection Development and Access Policy available in library guide format.

### **Ordination Examinations Preparation**<https://upsem.libguides.com/exams>Guide created to help students access library resources for ordination examination preparation from home.

###  **Orientation: Drinking from the Fire Hose**

 <https://upsem.libguides.com/orientation>

 Guide created to help students remember the basic introduction to using

 the catalog, library databases, streaming collections, ILL, partner library

 access, and other things discussed in the new-student orientation to the

 Library.

### **Preaching and Worship**<https://upsem.libguides.com/praw>Guide created to introduce students enrolled in Union Presbyterian Seminary preaching and worship courses to library resources relevant to these classes.

### **Research Bytes and Other Self-Guided Tutorials**<https://upsem.libguides.com/tutorials>This guide introduces students to Research Bytes which is a video series on some tenets of basic research skills that are designed to enhance student information literacy.

### **Supervised Ministry**<https://upsem.libguides.com/sm>This guide is designed to help students hone their research skills when involved in supervised ministry work.

### **The Black Church in America**<https://upsem.libguides.com/BCA>This guide contains resources for studying and researching the history, theologies, and present-day realities of Black churches and Black church culture in America.

### **The Church in the World**<https://upsem.libguides.com/churchintheworld>This guide is intended to provide an entry into research on issues affecting the world's Christians, which cross cultural and geographical boundaries. It was created in partnership with, and in order to serve the needs of, the Syngman Rhee Global Mission Center.

### **Tips and Resources on Writing Well in Seminary**<https://upsem.libguides.com/c.php?g=924080>This guide offers basic writing tips to help students make the transition to seminary education. Additional resources are listed for more in depth work.

### **Using ATLA Religion Database & ATLA PLUS**<https://upsem.libguides.com/atla>A guide to the ATLA Religion Database and ATLAS Plus including instructions for; access, searching for scripture passages, selecting full-text articles, finding articles in specific journals, changing and combining databases, filtering results, looking for book reviews as well as saving, emailing and printing.

## Access to Interlibrary Loan Services

Interlibrary Loan (ILL) services are managed by our Technical Services department in Richmond. The Reference/ILL Librarian (Mengistu Lemma) is responsible for requests submitted by users and the Technical Services Assistant II (Jonathan Yates) handles outgoing materials sent to other institutions. Generally speaking, all current students, faculty and staff of Union Presbyterian Seminary are eligible for ILL services. We recommend that others who wish to request materials not in our collection seek help at their local public Library or, if time is not of concern, send a request for the library to purchase the resource.

Our **Interlibrary Loan Request** form is provided at the bottom of the **Interlibrary Loan** page. You can use this form, or the form found in our catalog’s bibliographic records, to place your requests. The information collected on these forms will be sent automatically to the Reference/ILL Librarian (Mengistu Lemma).

Charlotte faculty and students may use the significantly larger Richmond Library collection as an ILL source by placing a **hold** on the book they require. The “hold” option is located just to the right of the title of the book in the UPSem library online catalog. They will then be asked to enter their library card barcode number and unique PIN. The requested resource should arrive in 3-5 days.

If Charlotte faculty and students have any questions about borrowing from the Richmond Library, please contact the Charlotte Campus Librarian (Chris Bates) at 980-636-1661 or cbates@upsem.edu.

Some important details about borrowing through ILL include:

* A student can have only **five** books borrowed from interlibrary loan at one time.
* Some material (such as microfiche and microfilm) must be viewed in the Richmond Library building. Other libraries can also request that their books not leave the Richmond Library as well. If that is the case, we will let you know.
* Whole issues or volumes of periodicals cannot be borrowed.
* We are only allowed to borrow five articles from one journal within the most recent five years of that journal’s publication. This is five cumulative articles and not five per patron. When we have reached that five article limit, we will pursue purchasing the article for your use.
* We will not request textbooks or other required course readings via ILL. If you believe that the Library needs more copies of a particular book for student use, please contact our Seminary Librarian.
* Physical ILLs must be picked up in Richmond, whereas electronic ILLs are available to students, faculty and staff at any location.

## Borrowing from Partner Libraries

In addition to accessing our own library resources and services, whether physical or electronic, our Library's participation in three reciprocal borrowing programs now provides Seminary students and faculty with circulation privileges at 186 other academic (mostly theological) libraries in North America, with the greatest concentration of these libraries in Virginia and North Carolina. These reciprocal borrowing programs are facilitated through the VIVA (the Virtual Library of Virginia) consortium, the CTLC (Carolinas Theological Library Consortium), and Atla.

### **VIVA Cooperative Borrowing Program**

Faculty, staff and currently enrolled students of Union Presbyterian Seminary have the privilege of borrowing items on-site from any participating Library in the Commonwealth of Virginia. These libraries are members of VIVA, Virginia’s academic Library consortium. For more information about VIVA and its member libraries, visit their website at [http://vivalib.org](https://vivalib.org/).

For further information about the VIVA Cooperative Borrowing program as well as a list of VIVA Member institutions and their status in this program, please visit the VIVA Cooperative Borrowing Program website. From the home page select **Resource Sharing** from the top menu and click **Cooperative Borrowing** from the dropdown menu. Participating institutions may lend to borrowers from non-participating institutions at their discretion.

Patrons who wish to borrow media items from partner libraries should make those arrangements with the staff in our Instructional Resource Center.

The borrower will be responsible for returning all items, when they are due, to the Library from which they were borrowed. The borrower will be liable for any overdue fines or other penalty charges.

### **Carolinas Theological Library Consortium**

The Carolinas Theological Library Consortium (CTLC) was created to allow greater resource sharing among schools with theology and/or religion programs in the greater Charlotte, North Carolina area. It has grown over time to include institutions throughout North and South Carolina. Each school in the Consortium has agreed to abide by the following borrowing policies. Students are advised to have their current student identification with them to check out materials from another CTLC library.

* Circulating library materials may be borrowed by duly certified faculty, students, and staff of CTLC member schools and organizations from any CTLC member library in accordance with the borrowing regulations of the lending library.
* Borrowers are responsible for learning circulation and access regulations at the respective institution’s library. Borrowers agree to be governed by these regulations.
* Patrons need to borrow books in person. Libraries are not expected to answer telephone queries or provide materials by mail, except for inter-library loans requested through standard ILL request forms.
* Users of any CTLC library are subject to all fines, rules, and regulations of the servicing library. Patrons will be notified of overdue material by the library from which the library material was borrowed.

### **Atla Reciprocal Borrowing Program**

The Atla Reciprocal Borrowing Program creates an arrangement between participating North American Atla Institutional Members to grant check-out privileges to each other’s patrons/students. A patron/student walks into a participating Library, shows proof of current enrollment at another participating Library, and checks out materials based on the Library's local lending policies.

For more information and for a spreadsheet of participating libraries, visit the ATLA Reciprocal Borrowing webpage at [https://www.atla.com/learning-](https://www.atla.com/learning-engagement/member-projects-and-programs/reciprocal-borrowing) [engagement/member-projects-and-programs/reciprocal-borrowing](https://www.atla.com/learning-engagement/member-projects-and-programs/reciprocal-borrowing)

## Books by Mail

Union Presbyterian Seminary students and faculty members may request Library books by mail in the following two ways:

1. **Books by Mail to the Charlotte Library**

Charlotte students and faculty members may request that books be mailed from the Richmond Library to the Charlotte Library (free of charge) by placing a hold on the book that they require. The “hold” option is located just to the right of the book title in the Library’s online catalog. After selecting the hold button, users will be asked to enter their library card barcode number and PIN. The requested book should be available for the student to check out at the Charlotte Library within 3-5 days. If Charlotte students and faculty members have questions about this service, they may contact Charlotte Facilities Manager and Campus Librarian Chris Bates at 980-636-1661 or cbates@upsem.edu.

1. **Books by Mail to a Residential Address**

Students who live 40 or more miles from the Seminary’s campuses and are enrolled for credit in an online or hybrid course may request that Library books be mailed directly to the student’s residential address. If special conditions require all courses to be held online or for either campus library to be closed temporarily, eligibility for this service may be extended to additional students.

Requests for books to be mailed directly to students should be submitted by email to either the Reference Librarian in Richmond (Mengistu Lemma, for resources based in Richmond) or to the Charlotte Facilities Manager and Campus Librarian (Chris Bates, for resources based in Charlotte). If a student requests a book by mail that is in the Charlotte collection, it will be mailed from Charlotte; books mailed from Richmond will be books that are only available at Morton Library. In addition to facilitating this service, the Reference Librarian and Facilities Manager and Campus Librarian may suggest alternative ways of accessing the content that is needed, including digital scanning if 10% of less of a book is needed. Furthermore, the Reference librarian and Facilities Manager and Campus Librarian may help determine whether Borrowing from Partner Libraries ([Atla, VIVA, or CTLC reciprocal borrowing participants](https://library.upsem.edu/borrowing-from-partner-libraries/)) or other academic libraries is an option where the student lives.

The following conditions apply to requests of this type:

1. Only books that are in circulation are eligible to be mailed in this way. Non-circulating books, non-book materials, and books that are also available as e-books in the Library catalog will not be mailed directly to a residential address.
2. Books will only be mailed within the continental United States.
3. Up to ten books at a time and a maximum of 30 books per academic year may be mailed to a student in this way.
4. Books will be mailed via USPS Library Rate with delivery tracking. Overnight shipping is not available. Expedited shipping may be requested at the student’s expense.
5. UPSem will cover the cost of shipping to the student, but the student is responsible for returning the book[s] on time, either by returning them to the Charlotte library, the Richmond library, or by paying to mail them back to the appropriate library. We recommend packing items securely (as some packages come open in the mail) and mailing return items with delivery tracking to provide additional information in the case of a late/non-delivery. Return shipping materials or pre-paid shipping labels will not be provided.
6. After three weeks, if a book that has been mailed directly to a student is recalled by another library patron, it is the student’s responsibility to return the book to the appropriate library in a timely manner, at their own expense if returned by mail.

##  Access to Research and Instructional Services

Regardless of location or program, students and faculty have access to standard library services over the phone, via email, via Zoom conference, and by other means, as described in this chart:

|  |  |  |  |
| --- | --- | --- | --- |
| Library Services | Campus(es) | Available Online | Contact |
| Library Circulation & Course Reserves | Richmond | Yes | Lisa Janes |
| Library Circulation & Course Reserves | Charlotte | Yes | Chris Bates |
| Reference Services | Richmond | Yes | Mengistu Lemma |
| Reference Services | Charlotte | Yes | Chris Bates |
| Library Instruction | Richmond | Yes | Dora Rowe |
| Library Instruction | Charlotte | Yes | Chris Bates |
| Interlibrary Loan Services | Richmond, Charlotte | Yes | Mengistu Lemma |
| Intralibrary Loans– Richmond to Charlotte | Charlotte | Yes | Chris Bates |
| Extension (Mailing) Services for Alumni | Richmond | Yes | Mengistu Lemma |
| Library Archives/Special Collections Services | Richmond | Yes | Ryan Douthat |
| Electronic Resource Support | Richmond,Charlotte | Yes | Ryan Douthat |
| Library Acquisitions and Serials Services | Richmond | Yes | Irina Topping |

Contact information for these service providers is available on the Library web site at [https://library.upsem.edu/about-the-library/richmond-campus/staff/](https://webmail.upsem.edu/owa/redir.aspx?C=82DWTbG78-gz1pZvjpuUwVK4Romi4ekJj2c2_3aCm1kzb6cJV2zYCA..&URL=https%3a%2f%2flibrary.upsem.edu%2fabout-the-library%2frichmond-campus%2fstaff%2f).